

	UGANDA ELECTRICITY GENERATION COMAPANY LIMITED	Reference: UEGCL/QMS/RD/01,CAP 1	
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The vision for Uganda, as expressed in the National Development Plan (NDP III), is to transform Ugandan Society from a peasant to a modern and prosperous country within 30 years. Therefore, major production sectors such as agriculture, manufacturing, oil, and gas; the social services sectors such as housing, health and education, and the service industry such as transport, finance and communication all need to grow. Electricity Generation and its allied services are part of the enabling subsectors which include legislature, justice, order and national defence. These enabling services are essential for increased production, competitiveness of products and services, and the wellbeing of society.

Electricity is a relevant aspect of society. Electricity provides the engine for growth and development. Therefore, for economic transformation to occur, an enabling energy/electricity infrastructure is a pre-requisite.

Uganda, therefore, must build capacities for sustainable, affordable, quality and reliable Electricity production for industrial and domestic consumption.

In this respect, UEGCL through the Ministry of Energy and Mineral Development will endeavour to lay the foundation for a sustainable quality electricity infrastructure. This is essential in the promotion of the industrial sector for competitive products and services.

This manual is, therefore, expected to direct and provide the momentum for quality and sustainable production of affordable Electricity to all its stakeholders for economic transformation.

UEGCL is committed to building a responsive management system and partnering with complementary institutions in creating impact and value addition for the long-term development of the country.

As a policy, we shall endeavour to satisfy our clients by ensuring that affordable Electricity services are made available and delivered in the right quality to those needing them. We shall focus on integrity, innovation, accountability, safety, and sustainability as every staff offers the utmost quality of service. To sustain performance, UEGCL is committed to employing a professional, committed and engaged workforce in her journey to become one of the leading power producers in the great lakes region.



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